

Figure 1

A method of providing a flexible
infrastructure for managing a process

Defining a workflow type

- 12

Building a workflow pointer
that defines the location of a
database within a network

- 14

Coding subforms for the
defined workflow type

- 16

Defining and customizing
role documents

- 20

Building process flow
documents for the defined
workflow type

- 22

Building action control
documents for determining what
happens to the defined
workflow type

- 24

Figure 2

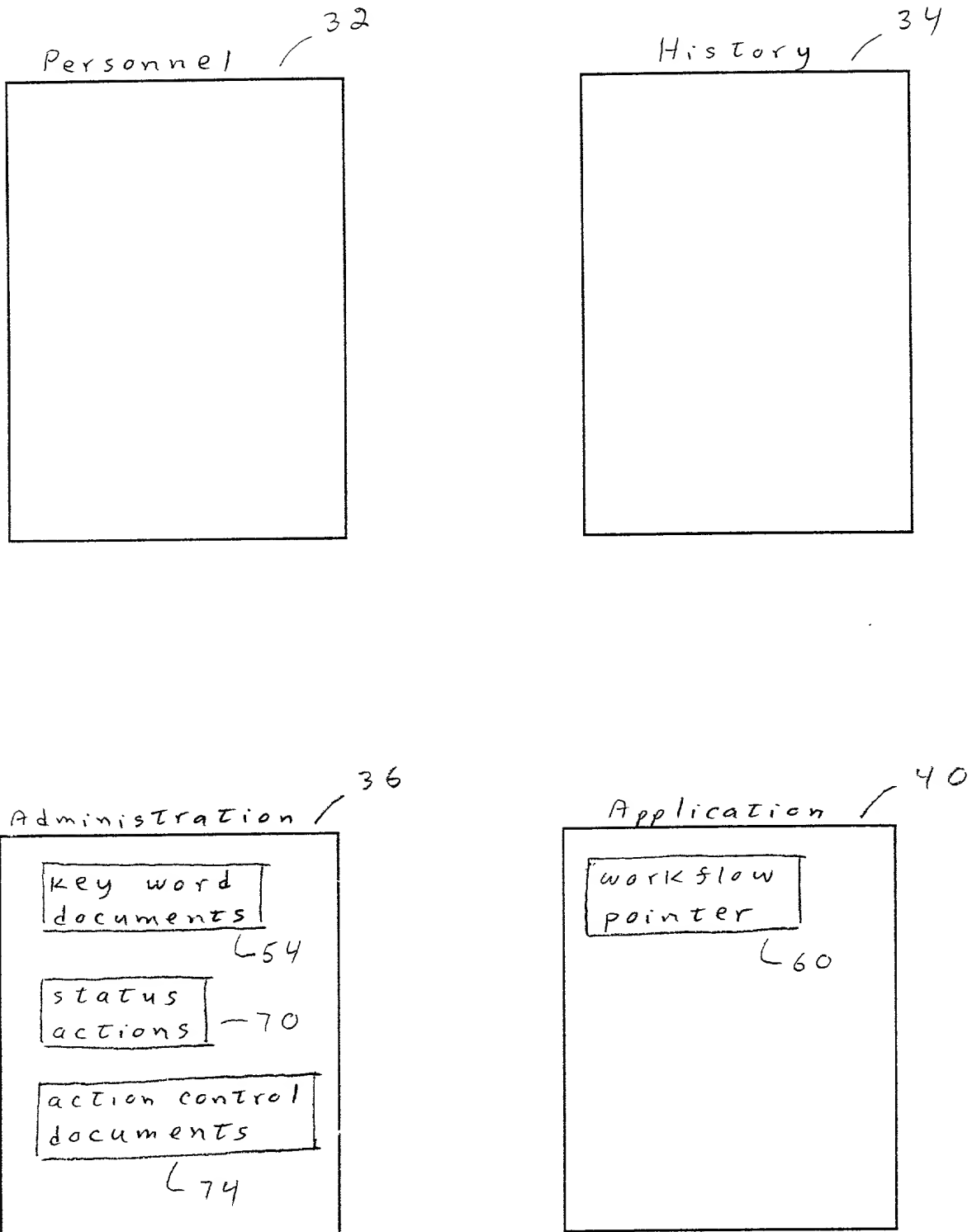


Figure 3

A workflow type is defined

- 52

A workflow pointer is built

- 56

Workflow defined
subforms are coded

- 62

Defining and customizing
role documents

- 64

Building the workflow types
process flow documents

- 66

Building the actions
control documents

- 72

Figure 4

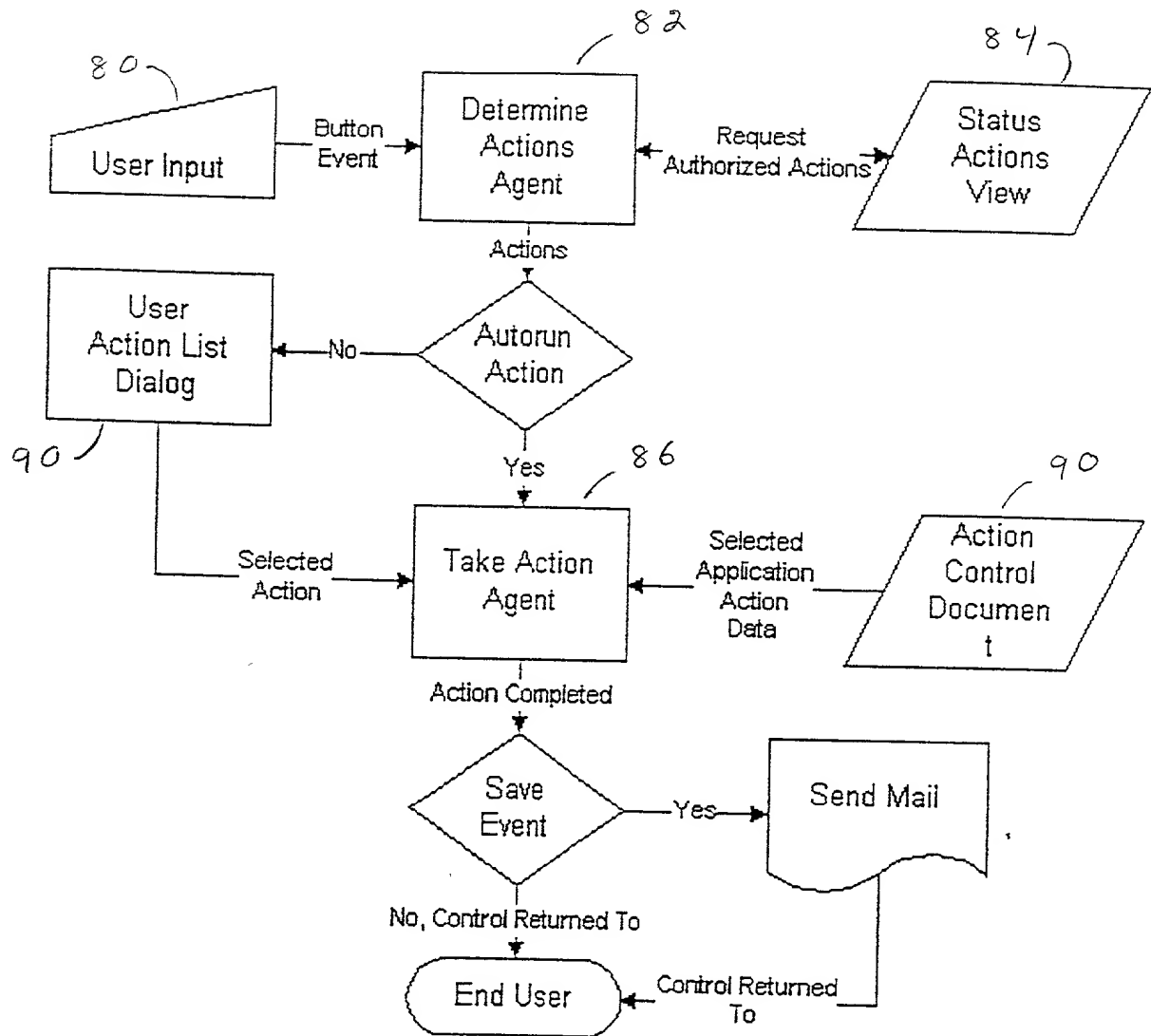


Figure 5

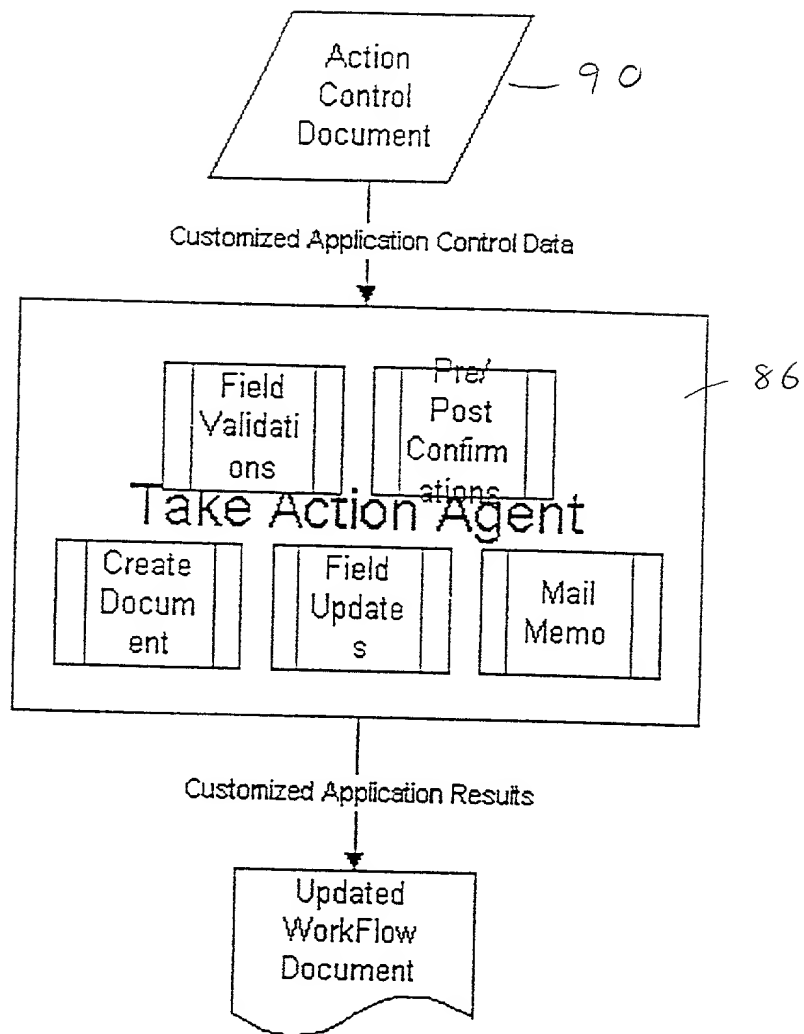


Figure 6